

**RM-GG-910** 

Read this manual before you start using this label printer.

Keep the manual in a handy place for future reference.

For any updates in the manual or detailed manual, please visit us at www.ggimage.com

### **Notices**

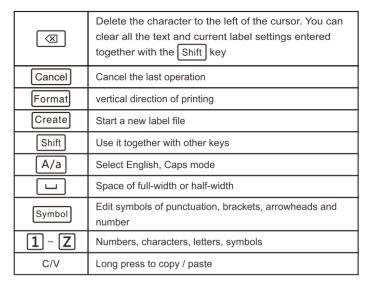
- Always use the product as instructed in the manual. Otherwise, damage or
- Use only tape cartridge of TZE series from G&G.
  Don't overstretch or squeeze the tape.
- Do not block or insert objects into the AC adapter port or tape outlet.
- Don't try to print without a tape cartridge or with an empty tape cartridge to avoid damage.

  Do not touch the printer head to avoid burned injury and print failure.

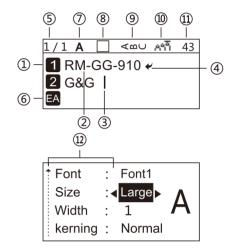
  Clean the printer with volatile solvents such as diluents, benzene and alcohol.
- Do not place or store the product in the following locations: outdoors or in direct sunlight; near sources of excessive heat, humidity, shaking, vibrations,
- The label in this printer should longer than 20mm.

### **Keyboard functions**

ON/OFF	Turn the printer on and off, or pause the printing	
menu	Edit format of align, margin and length.	
Enter	Select, enter or newline	
<b>*</b>	Navigate	
Print	Print the label with options of pages, sequence number, density cutting, mirror image labels, current label only or all labels	
Preview	w Preview current label	
Font	Select font, size, word width, kerning and style	
Frame	Select and edit frame. Or press with the Shift key for settings of contrast, language and auto power off time.	
File	File Select, save or delete a label being edited. Or press with the Shift key to add paragraph.	
Mode	Select label form (wrap, flag, face plate, table). You can edit barcode together with the Shift key	



## **Display**





1 stand for line 1, 2 stand for line 2 and so on, no more than 4 lines

the content entered will be displayed here

## ③ Cursor:

right to the character entered or deleted

## 4 Line wrap mark:

Means line wrapping

## (5) Number of labels:

Number of label pages/labels

## 6-11 Format display

6 Language 7 fonts 8 frame 9 horizontal alignment 10 font size 11) the length of text entered including margins

## 12 Options mark

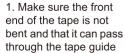
select the font, barcode, symbol and format cursor and move options with Navigate

## Setting up the printer

## Inserting tape cartridges

Use only tape cartridges of 6mm, 9mm and 12mm with G&G mark







2. Open the rear cover



3. Check the right side and press the cartridge firmly.



4. Close the rear cover

## **Power connecting**

Connect the adapter to the printer's AC adapter port.



## Turning the Printer On and Off

Press ON/OFF for 0.3 second to turn on the printer and press ON/OFF for 1 second to turn off the printer

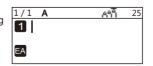
- The printer turns off automatically (and saves your work) if it is not used within 5 minutes.
- If you turn off the printer while editing a label, the character can be recovered when you turn on the printer again. The character not entered before will not be recovered.

## **Editing text**

## **English typing**

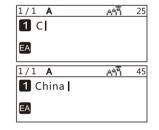
Example: China

1.Press A/a key to select English typing which will be shown on the left bottom of



2.Press C

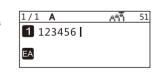
3.Press A/a to input H I N A



You can alter the caps look by pressing Shift key in both case typing

## Number input

You can input number in any mode by press number keys.

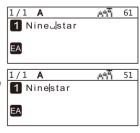


Put the cursor before or by the end of text to be pasted, long press C and press ◀ ▶ to select the text, then press (Enter) and move the cursor to the pasting place, long press V.

## **Deleting text**

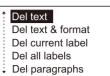
Example: "Nine star" → "Ninestar" 1.Press ◀ ▶ to put the cursor behind the character to be deleted.

2.Press and the character before the cursor is deleted.



#### Delete all the text

There are options when deleting text including: delete text, delete text and format, delete current label, delete all the labels, delete paragraph. If you choose to delete text and format, all the setting will reset to default settings.



### **Edit format**

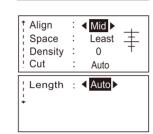
#### 1. Font editing options

Item	Option
Font	font1 font2 font3 font4 font5
Font size	large, middle, Small
Font width	<b>1</b> 2/3 1/2
Font spacing	Normal, Closer, Wider
Formatting	Normal, Bold, Italic, Underline

† Font	: •	Font1 ►	
Size	:	Large	,
width	:	1	F
Kernin	g:	Normal	
¦ Style	:	Normal	

### 2.Layout editing

Item	Option
Layout	Left, <b>Middle</b> , Right, Average
Margin	Least, Less, <b>Normal</b> , More
Length	Automatic, Fixed



### Label application type

### Patch panel









Numbering

A-1 A-2 A-3



Symbol

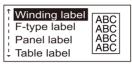
Serializing

#### Mirror image

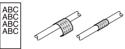


## Mode

Templates in this printer: winding label, flag label, faceplate label, table label





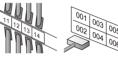






002







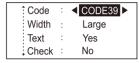
+ ▼ for moving to the next table below to edit text and + ▲ to shift back the table above. For example: after input 001, press Shift + ▼ to input 002.

You can save 100 files in this printer and 50 labels in each file, 200 characters on each label.



## **Editing barcode and QR code**

1.Press Mode + Shift to make a code 2. You can edit barcode of CODE39, CODE128, EAN-8, EAN-13, UPC-A, UPC-E and CODACAR as well as



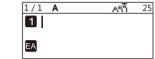
3.Press ♣ to select option and press ◆ ▶ to select preference.

+ ▼ to move to the next label

4.Press Enter to set preference or press Cancel back to last operation.

### Multiple labels

1.Press key to add a new label



will be added one respectively

2. The numbers of current/total label pages



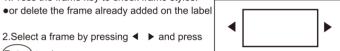
4.Press Shift + ▲ to move to the last label

## **Editing Frame**

(Enter) to choose one.

1. Press the frame key to check frame styles.

or delete the frame already added on the label



1.Cleaning the printer head: the printer head should be cleaned in time, especially the printing performance is not so good as usual.



Use a dry cotton swab to gently clean the print head as shown.

003

004

2.If water comes into the printer, please turn off it promptly. Take the battery out and keep the printer dry in the air naturally.

3.If the printer won't be used for a long time, please take the battery out and pull out the AC adapter as well as take the tape cassette out of the printer.

## **Solving Problems**

Maintenance

Check the solutions in these sections if you have any problems using the printer.

Message	Cause and Remedy
The data entered is incorrect	The number of entered barcode isn't in accordance with the initially set number.
Invalid	Enter a valid value.
Label length limit	Set "Auto" for label length on cutting option, and the fixed length can't be longer than the white space length.
Wrong Tape	Use a tape cassette with G&G Mark.
Low Battery	The batteries are weak. Charge them fully or replace the new battery.
Ribbon cover is not covered correctly	Check and close the cover correctly.
Minimum fixed-length label tapes is 20mm	Set the fixed label length ≥ 20mm.
Invalid serial number	The beginning and the end of serial numbers should be in letters or in numbers.

Cause and Remedy
Only one bercode is allowed for a label.
Cutter is not in good function. Press any key except the "Power" key to cancel and restart the printer again.
No Text is entered. Press any key except the "Power" key to cancel, and enter text or characters for preview or printing.
No cassette is installed or cassette is incorrectly installed. Press any key except the "Power" key to cancel and insert the cassette in the right way.
The printing label length is longer than 1m. Press any key except the "Power" key to cancel. Change the size of the characters and reduce the text.
The maximum of lines is 4. Press any key except the "Power" key to cancel.
The entered text exceed the maximum of lines. Press any key except the "Power" key to cancel. Reduce the line numbers or install tapes of a larger size.
The entered text exceed the maximum of lines. Press any key except the "Power" key to cancel. Reduce the line numbers or install tapes of a larger size.
The allowed number of entered characters varies to the different operations. If it exceeds the maximum, no characters can be entered or inserted further. Press any key except the "Power" key to cancel and reduce the text

XYou can diagnose problems with your label printer by checking the messages on the display. For any other messages not instructed in the table above, please contact our customer service center for

# **Printing your labels**

1. The printing function includes: printing multiple copies of one label, printing Mirror image labels, printing sequence number label, printing multiple labels.

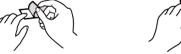
2. Press the Print key to print a label directly and cut label automatically.

●To stop a processing printing, press the Cancel key to cancel it.

## **Applying Your Labels**

1.Peel off the back paper

2.Place the label on the object surface and press it down firmly



X Depending on the environment and the surface to which you attach them, labels may peel off or become discolored, and the adhesive may remain on or damage the surface. G&G is not responsible for any damage or loss due to these causes

## **Resetting the Printer**

•If your printer does not operate normally, you can reset the printer

•After the printer is turned off, pressing the Shift key together with the R key and then press the ON/OFF key to turn on the printer

XResetting the printer will clear up all the files saved and format set. please make sure your final decision before conducting the resetting operation.

## **Symbol Categories**

Punctuation, Bracket, Arrow, Number, Sequence no., Math, Superscript, Subscript, Sign, Emoji, Job, Metric, Office, Electrical, Gesture, Pictograph, Daily necessity, Communication, Phone, Food, Weather, Portrait, Picture, Constellation, Map, Household, Shopping, Education, Christmas, Wedding, Travel, Scenery, Transportation, Vehicle, Bicycle, Sport, Law, Architecture, Ecology, Cooking, Cards, Animal, Video, Film, Media, Toy, Music, Shipping, Washing, Bank, Army, Computer, Cloud, Web, SEO